

COMMUNICATIONS WITHIN THE FAMILY

*“And the apostles,
when they had
returned, told Him all
that they had done”
Luke 9:10*



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HIGHLIGHTS

1. Importance
2. Modes
3. Obstacles
4. Successful Communications



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I. IMPORTANCE ⁽¹⁾

1. The ability to influence and lead is proportionate to the success of communications.
2. Self-worth and core value
3. Satisfying the needs and ability to understand others



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I. IMPORTANCE ⁽²⁾

4. Family members' understanding of their roles and expectations
5. Effective participation, loyalty, and cooperation
6. Passing of the experience
7. Early corrections of mistakes and errors



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II. MODES ⁽¹⁾

- Verbal and non-verbal:

“But when he was still a great way off, his father saw him and had compassion, and ran and fell on his neck and kissed him”

Luke 15:20



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II. MODES ⁽²⁾

- Positive and Negative:

✓ *Positive*: Edifies, encourages, draw people closer to each other

✓ *Negative*: destroys, discourages, increase gaps



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II. MODES ⁽³⁾

■ Effective and less effective:

- ✓ *Words*: 7%
- ✓ *Voice tone*: 38%
- ✓ *Body language*: 55%



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III. OBSTACLES ⁽¹⁾

1. It needs participation and cooperation of a sender and a recipient to be effective
2. The limited time and patience
3. The multiple patterns of negativity: criticism, disrespect, mind reading, defensiveness, etc.



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III. OBSTACLES ⁽²⁾

4. Distractions
5. Mind reading and assumptions
6. Resorting to technology and lack of personal communications



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IV. SUCCESSFUL COMMUNICATIONS ⁽¹⁾

1. Enough and suitable time:
 - The Lord Christ and the apostles going to a deserted place
 - The Lord Christ and the Samaritan woman
 - The Lord Christ and St. Peter at the Lake of Tiberius



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IV. SUCCESSFUL COMMUNICATIONS ⁽²⁾

2. Answering the questions in the mind of the recipient:

- Do you care?
- Do you understand?
- Can I trust you?
- Can you help me?

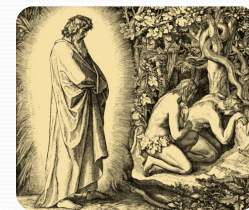


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IV. SUCCESSFUL COMMUNICATIONS ⁽³⁾

3. The art of positive listening:

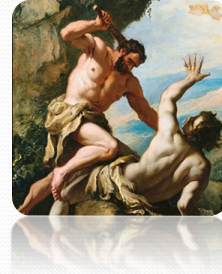
- Asking questions to clarify a point and let the other side express himself/herself clearly
- The Lord Christ with Adam and Eve, the father with the older son, the Lord Christ with the Samaritan woman



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IV. SUCCESSFUL COMMUNICATIONS ⁽⁴⁾

4. Focus on the other side in the communication:
 - To win the person or prevail in the discussion?
 - Understand the reasons, giving hope, warning: God with Cain



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IV. SUCCESSFUL COMMUNICATIONS ⁽⁵⁾

5. Giving attention to the feedback
6. Establishing open channels and the sense of security
7. Building communications on foundations of love, mutual understanding and sound reasoning



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